

Cambridgeshire and Peterborough Appointment Data across General Practice November 2023



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580,045

In November, over 580,000 appointments (*over 1 in 2 Cambridgeshire & Peterborough residents*) were offered to patients who accessed care across our 87 GP Practices

387,406

Over 66% of all patients were seen face to face

260,776

Over 40% were seen on the same day they contacted their GP Practice



Across England, we have seen a **collapse in the GP and practice nurse workforce**, at the same time as there's been a large expansion in hospital doctors and staff over the past decade.



Locally, **95% of Cambs & Peterborough Drs and nurses** are based in our **hospitals**. **Only 5%** are in our **GP Practices** – patients will experience a **supply and demand mismatch**.



If supermarket queues are crazy, do we shout and complain at the checkout assistants? **Please do not fall into the trap of blaming our GPs and their practice staff.** We are all trying to do the best we can, with what we have.



Patients will be offered appointments with the **right clinician** at the **right place** and within the **right timeframe** - based on **clinical urgency** and **need**.



We know all NHS services are stretched for patients right now across England. The same is true across Cambridgeshire & Peterborough.



We are working as hard as we can **to try to meet you and your family's needs**. **We are truly grateful for your patience and your support.**