Cambridgeshire and Peterborough Appointment Data across General Practice March 2023



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554,235

In March, over half a million appointments (the equivalent of 1 in 2 Cambridgeshire & Peterborough residents) were offered to patients who accessed care across our 87 GP Practices

381,273

255,983

Almost 70% of all patients were seen face to face

Over 46% were seen on the same day they contacted their GP Practice

- Across England, we have seen a **collapse in the GP and practice nurse workforce**, at the same time as there's been a large expansion in hospital doctors and staff over the past decade.
- Locally, 95% of Cambs & Peterborough Drs and nurses are based in our hospitals.

 Only 5% are in our GP Practices patients will experience a supply and demand mismatch.
- If supermarket queues are crazy, do we shout and complain at the checkout assistants?

 Please do not fall into the trap of blaming our GPs and their practice staff.

 We are all trying to do the best we can, with what we have.
- Patients will be offered appointments with the **right clinician** at the **right place** and within the **right timeframe** based on **clinical urgency** and **need**.
- We know all NHS services are stretched for patients right now across England. The same is true across Cambridgeshire & Peterborough.
- We are working as hard as we can to try to meet you and your family's needs.
 We are truly grateful for your patience and your support.