

Cambridgeshire and Peterborough Appointment Data across General Practice July 2023



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495,010

In July, nearly 500,000 appointments (*around 1 in 2 Cambridgeshire & Peterborough residents*) were offered to patients who accessed care across our 87 GP Practices

335,964

Almost 70% of all patients were seen face to face

225,490

45% were seen on the same day they contacted their GP Practice

- 📌 Across England, we have seen a **collapse in the GP and practice nurse workforce**, at the same time as there's been a large expansion in hospital doctors and staff over the past decade.
- 📌 Locally, **95% of Cambs & Peterborough Drs and nurses** are based in our **hospitals**. **Only 5%** are in our **GP Practices** – patients will experience a **supply and demand mismatch**.
- 📌 If supermarket queues are crazy, do we shout and complain at the checkout assistants? **Please do not fall into the trap of blaming our GPs and their practice staff.** We are all trying to do the best we can, with what we have.
- 📌 Patients will be offered appointments with the **right clinician** at the **right place** and within the **right timeframe** - based on **clinical urgency** and **need**.
- 📌 We know all NHS services are stretched for patients right now across England. The same is true across Cambridgeshire & Peterborough.
- 📌 We are working as hard as we can **to try to meet you and your family's needs.** **We are truly grateful for your patience and your support.**