

Cambridgeshire and Peterborough Appointment Data across General Practice April 2024



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559,119

In April, over 550,000 appointments (*over 1 in 2 Cambridgeshire & Peterborough residents*) were offered to patients who accessed care across our 87 GP Practices

351,031

Over 62% of all patients were seen face to face

267,981

Over 47% were seen on the same day they contacted their GP Practice

- Across England, we have seen a **collapse in the GP and practice nurse workforce**, at the same time as there's been a large expansion in hospital doctors and staff over the past decade.
- Locally, **95% of Cambs & Peterborough Drs and nurses** are based in our **hospitals**. **Only 5%** are in our **GP Practices** – patients will experience a **supply and demand mismatch**.
- If supermarket queues are crazy, do we shout and complain at the checkout assistants?
- **Please do not fall into the trap of blaming our GPs and their practice staff.**
- We are all trying to do the best we can, with what we have.
- Patients will be offered appointments with the **right clinician** at the **right place** and within the **right timeframe** - based on **clinical urgency** and **need**.
- We know all NHS services are stretched for patients right now across England.
- The same is true across Cambridgeshire & Peterborough.
- We are working as hard as we can **to try to meet you and your family's needs**.
- **We are truly grateful for your patience and your support.**